



User Guide

Behavioral Health & Community Resource Locator

The Behavioral Health & Community Resource Locator, Southcoast Health's new searchable database, allows users to search for and locate various levels of treatment and services that are available in the South Coast region related to Mental Health and Substance Use Disorders. Users can also use this tool to locate other community resources including faith based support, shelters, food pantries, transportation and more.

The Behavioral Health & Community Resource Locator

The screenshot displays the user interface for the Behavioral Health & Community Resource Locator. On the left, a search panel is overlaid on the map. The search panel includes a 'Specialty' dropdown menu with 'Select an Option' as the current selection. Below this are input fields for 'Age' and 'Keyword'. The 'Starting Location' section features a text input for 'City/Town or Zipcode' and a 'Radius' dropdown menu set to '1 Mile'. A green 'Search' button and a white 'Reset' button are positioned below the search fields. A link for '+ advanced search' is located at the bottom of the search panel. The map on the right shows the South Coast region of Massachusetts, with numerous red location pins indicating the presence of behavioral health and community resources. The map includes standard navigation controls like 'Map' and 'Satellite' views, a person icon for street view, and zoom in/out buttons. Map data is attributed to ©2014 Google.



General Tips:

Please think about the information you may need before beginning your search. The fewer fields that you check, the wider the search parameters will be. This will result in a very long and inclusive list. Conversely, you can narrow your search by choosing the fields that best encompass the type of service, including age of a client, geographic area, etc. The results will be narrowed down to reflect your selected search criteria.

An example of this would be if a user selects the Mental Health specialty within a certain geographic radius. Those search results will include only organizations classified as Mental Health within the selected radius. To expand search results the user may choose to widen the radius selected - or leave the location field blank for a complete listing of mental health providers in the entire region.

Please note: This system is designed to work with all modern web browsers (FireFox, Chrome, Safari, Opera). Internet Explorer will operate in IE 8, but for optimal performance we recommend IE 9 and above.

You can search this database in a number of ways.

Specialty

All organizations that have been entered into the database have been categorized to fit into one or more “Specialty” subsets including community resource, mental health, mental health and substance abuse, (dual diagnosis) and substance abuse. The term “Specialty” describes what kind of service an agency specializes in or is most focused on. To access this feature, users should click on the box marked “Select an Option” located under the label “Specialty”.

Specialty
Select an Option

Age Keyword

Starting Location

City/Town or Zipcode 1 Mile Radius

Search Reset

[+ advanced search](#)

Specialty

Select an Option

Community Resource

Mental Health

Mental Health & Substance Abuse

Substance Abuse

Starting Location

City/Town or Zipcode

1 Mile Radius



Service Setting

The “Service Setting” search option will appear if a Specialty is selected. This allows users to narrow their search by selecting the setting in which the service will take place. To access this search feature users must first select a Specialty from the drop down menu. Once a Specialty has been selected, a second drop down menu featuring various service settings will appear. To select a service setting, users should scroll through the drop down list and click on the desired service setting. Please note, only one service setting can be selected per search. To search for multiple service settings users will have to complete a new search for each desired setting type.

The screenshot shows a search interface. At the top, there is a 'Specialty' dropdown menu with 'Community Resource' selected. Below it, a 'Service Setting' dropdown menu is open, showing a search bar and a list of options: 'Education / Learning Center', 'Faith Based' (highlighted in blue), 'Food & Clothing', 'Fostering / Adoption', 'Housing / Shelter', 'Prevention Coalition', 'Self Help Program', and 'Support Groups'.

The screenshot shows a search form with the following fields: 'Specialty' (dropdown menu with 'Select an Option'), 'Age' (input field with a red circle around it), 'Keyword' (input field), 'Starting Location' (input field with 'City/Town or Zipcode' below it), and 'Radius' (dropdown menu with '1 Mile'). There are 'Search' and 'Reset' buttons, and a '+ advanced search' link.

Age

Users may choose to search for age appropriate resources by entering a value representing the age range of the individual in need of services. You can find this feature by clicking on the box located under the label “Age”.

Keyword

Users may choose to search by typing a word in the keyword search box, either by itself or in combination with other search options to further refine search results. Please note: If a user chooses to enter multiple terms, such as “Substance Abuse”, the system will look for results that best match both terms and display them in descending order. To achieve the most specific results, users should try to search for single keywords when possible.

The screenshot shows a search form with the following fields: 'Specialty' (dropdown menu with 'Select an Option'), 'Age' (input field), 'Keyword' (input field with 'Substance Abuse' and a red circle around it), 'Starting Location' (input field with 'City/Town or Zipcode' below it), and 'Radius' (dropdown menu with '1 Mile'). There are 'Search' and 'Reset' buttons, and a '+ advanced search' link.



A screenshot of a search interface with several filters. A red arrow labeled '1.' points to the 'Starting Location' input field which contains '02740'. A second red arrow labeled '2.' points to a dropdown menu for 'Radius' that is open, showing options: 1 Mile, 2 Miles, 5 Miles, 10 Miles, 15 Miles, 25 Miles, and 25+ Miles. The '1 Mile' option is highlighted in blue. Other filters include 'Specialty' (dropdown), 'Age' (input), and 'Keyword' (input). There are 'Search' and 'Reset' buttons, and a link for '+ advanced search'.

Starting Location

To search for resources in a particular geographic area, users may (1.) click on the box under the label “Starting Location” and enter in the city, town or zip code for the preferred location. Users may choose to further narrow or expand search results by (2.) selecting a radius from the drop down box which is directly to the right of the specified city, town or zip code. If you do not choose a starting location then the search result will display services from throughout the South Coast region.

Advanced Search

Users may elect to search the resource database using the “Advanced Search” tool by itself or in combination with any one or more of the other search options. To access advanced search options, users should click, **+ advanced search**, located in blue text at the bottom of the search menu.

The “Advanced Search” option provides a useful way of refining your search and is the best way to search for specific information on which agencies accept certain health insurances, whether they offer services in various languages and other important facts.

When **+ advanced search** has been selected, users will be free to set advanced search options such as Insurance, Language and Transportation, by first clicking on the “Select an Option” box under the desired category and then clicking on their preferred option from the drop down menu.

A screenshot of a search interface showing filters for 'Specialty' (Community Resource), 'Service Setting' (Faith Based), 'Age', and 'Keyword'. The 'Starting Location' section has an empty input field and a '1 Mile' radius dropdown. At the bottom, the '+ advanced search' link is circled in red. 'Search' and 'Reset' buttons are also visible.

A screenshot of the advanced search options. It includes a dropdown for 'Insurance' (labeled 'Select an Option'), a dropdown for 'Language' (labeled 'Select an Option'), and 'Search' and 'Reset' buttons. A link for '- hide advanced search' is at the bottom.



Search and Reset Features

To review resources contained within the database, users must click on the green **search** button after selecting all of their desired search options. Results will appear to the right of the search menu and will be filtered based on selected search options.

Specialty
Mental Health x

Service Setting
Inpatient Treatment x

Age **Keyword**
Schizophrenia

Starting Location
02740 15 Miles
City/Town or Zipcode Radius

Search **Reset**

+ advanced search

Refine Search

Search Results

Your search yielded 2 results ...

SSTAR
Clinical Support Services
Fall River, MA 02720
SSTAR's Clinical Support Services is a 30 bed separate gender unit that provides 24-Hour service for those diagnosed with substance abuse and co-occurring disorders.

St. Luke's Hospital
Rogers Psychiatric Unit
New Bedford, MA 02740
The Rogers Unit at St. Luke's Hospital is the only inpatient psychiatric unit in southern Massachusetts. Our health care professionals have the knowledge and skills to treat most mental health conditions including depression, schizophrenia, Bipolar disorder, incapacitating anxiety, and substance abuse. Neurological testing is another service we provide and can be scheduled by the Behavioral health Admissions office.

Results

Initial results will appear with basic information such as the organization's name, address, contact information and a brief overview of the organization.

To access more detailed information about an organization listed in the search results, users should click anywhere on the box framing the organization. This will bring users to a detailed "About This Location" page containing the organization's address, contact information, brief overview, a link to the organization's website if applicable and a map showing where the organization is located.

SSTAR
Clinical Support Services
Fall River, MA 02720
SSTAR's Clinical Support Services is a 30 bed separate gender unit that provides 24-Hour service for those diagnosed with substance abuse and co-occurring disorders.

St. Luke's Hospital
Rogers Psychiatric Unit
New Bedford, MA 02740
The Rogers Unit at St. Luke's Hospital is the only inpatient psychiatric unit in southern Massachusetts. Our health care professionals have the knowledge and skills to treat most mental health conditions including depression, schizophrenia, Bipolar disorder, incapacitating anxiety, and substance abuse. Neurological testing is another service we provide and can be scheduled by the Behavioral health Admissions office.

Click anywhere in this frame for more information



← Back to search

Print to PDF Suggest an Edit



St. Luke's Hospital

Rogers Psychiatric Unit, 101 Page Street
New Bedford, MA 02740

Phone: (508)973-5915
www.southcoast.org

About this Location

The Rogers Unit at St. Luke's Hospital is the only inpatient psychiatric unit in southern Massachusetts. Our health care professionals have the knowledge and skills to treat most mental health conditions including depression, schizophrenia, Bipolar disorder, incapacitating anxiety, and substance abuse. Neurological testing is another service we provide and can be scheduled by the Behavioral health Admissions office.



Specialties & Services

Referral & Intake Process

Eligibility & Insurance

Misc

Services

- Case Management
- Electroconvulsive Therapy (ECT)
- Family Support Services
- Individual Counseling
- Medication Management
- Medication Monitoring/Administration

Select any one of the above categories for additional information.

For more detailed information about an organization, - such as complete services and groups offered, the referral and intake process, eligibility requirements, insurances accepted, and more – users should scroll down to find labeled tabs detailing this information. Users can change tabs to view information simply by clicking on the appropriate tab. For example, for information regarding accepted insurances, users should click on the tab in blue text labeled, **Eligibility & Insurance**.

Southcoast Health

Southcoast Services | Find a Doctor | What's Happening | Your Health | Get Involved

Help User Guide

← Back to search

Print to PDF

Suggest an Edit



St. Luke's Hospital

Rogers Psychiatric Unit, 101 Page Street
New Bedford, MA 02740

Users can return to their search results by clicking on the “Back to search” box located in the upper left corner of the screen.

In the event that an edit or update is recommended, users can click on the “Suggest an Edit” button to access and submit the edit form.

Users can also download a PDF of the organization’s “About this Location” page by clicking on the print to PDF in the upper right corner of the screen and following prompts to save or print.



To remove an option from the search, users should click on the small x located next to that option.

Specialty
Mental Health x

Service Setting
Inpatient Treatment x

Age **Keyword**

Click here to remove an option from the search.

Reset

To begin a new search, users must click on the white reset button located at the bottom of the search menu. Please note, clicking on the reset button will completely reset the entire search table and users will lose all previous search preferences.

Specialty
Select an Option

Age **Keyword**

Starting Location
City/Town or Zipcode Radius: 1 Mile

Search **Reset**

[+ advanced search](#)



Glossary of Terms

Specialty: describes the type of service an agency specializes in or is most focused on.

- **Mental Health:** refers to providers who specialize in the evaluation, diagnosis and treatment of any condition that affects a person's psychological and emotional well-being.
- **Substance Abuse:** refers to providers who specialize in the evaluation, diagnosis and treatment of an individual who excessively uses or is dependent on an addictive substance, most commonly drugs and alcohol.
- **Community Resource:** any agency, company, facility, or service that provides assistance or supportive services to members of a community.

Service Setting: describes the setting in which services are provided.

- **Inpatient treatment:** the care of patients whose condition requires admission to a facility that can provide around the clock supervision and treatment.
- **Inpatient detoxification:** an intervention involving varying lengths of hospital based (or equivalent) medical treatment to facilitate detoxification from alcohol and/or drugs.
- **Outpatient treatment:** care that is generally administered by appointment at a hospital, clinic, or associated facility for diagnosis or treatment purposes.
- **Partial Hospitalization Program:** a treatment clinic or hospital in which the patient/client attends group therapy, psych-educational groups, skill building, individual therapy, and medication management for up to seven days per week. The patient/client continues to live at home.
- **Intensive outpatient program:** a treatment clinic or hospital which the patient/client attends group therapy, psych-educational groups, skill building, individual therapy, and medication management for three to five days per week and three to four hours per day. The patient/client continues to live at home.
- **Day treatment:** facility which is licensed to provide a behavioral health treatment program, outpatient care, and treatment. Patients attend group therapy, skills-building groups, and



art/music therapy groups. The patient/client continues to live at home and attends up to 5 days per week.

- Residential Treatment: a live-in facility providing therapy for substance abuse, mental illness, or other behavioral problems.
- Health Care Center: an outpatient facility that provides treatment to patients with a wide variety of medical conditions.
- Home/Community-Based Services: treatment and/or other services that are provided in an individual's home or community.
- Self-help programs: groups in which the members provide mutual support to each other
- Faith-Based: a project or program that is sponsored or hosted by a religious organization and addresses social, emotional, spiritual, or mental health problems using a faith-based or spiritual perspective.
- Fostering/Adoption: programs that place children in the care of a legal guardian or place disabled adults or elderly with families/persons who are willing to care for them.
- Support Group: a group of people who provide emotional and social support to each other generally with a trained group facilitator.
- Food/Clothing: programs that offer food and clothing services to those in need.
- Housing/Shelter: programs that provide shelter or assist in finding shelter
- and/or enrolling individuals in government housing programs. May also include assisted-living, group homes and sober houses.
- Educational/Learning Center: a location that provides career counseling, vocational training, life skills support, or assistance with educational needs.
- Coalition/Prevention: a group of individuals representing one or more community organizations or sectors that work in collaboration to achieve a common goal.
- Veteran's Services: any service or benefit available to those who have served in any branch of the U.S. Military and their family members.
- Advocacy: the practice of advocating for a specific cause or service, usually to help meet an unmet need.